

moss side news from MSV

december 2023

Welcome from Jennifer Robertson, Neighbourhood Manager

Hi everyone and welcome to the Winter edition of the Moss Side news. Just a few updates from me. We have compiled a 'You Said, We Did' on our website to update you on all the issues you have raised with us. You can find this on our website including feedback on our proposed housing development by simply searching; 'You Said, We Did' and 'Moss Side - We're listening' at www.msvhousing.co.uk. We've recently sent you the main MSV newsletter which had lots of support and advice on staying well in the winter months. I hope you find this useful. Thanks, *Jen*



environmental improvements

MSV and Manchester City Council Neighbourhood Teams are committed to tackling environmental challenges in Moss Side. Our collaborative efforts began with Action Days across the neighbourhood, followed by door-to-door interactions with residents to gather insights into persistent environmental concerns.

The pilot project focusses on zone 1, encompassing Hartington Street, Beresford Street, Rosebery Street, Alison Street, and Greame Street.

With successful implementation, we aim to expand the project to encompass the entire Moss Side area.

As always MSV endeavours to play our part in doing what we can where we can to improve the local environment. We are working intensely with various teams across Manchester City Council to understand current issues, particularly around, fly tipping, litter and barriers faced to addressing such issues.

Find out more at:
www.msvhousing.co.uk



did you know?

Space Manchester is open to all MSV customers **every** Monday from 10 am to 2 pm. Pop-in if you have any questions about your finances, local environmental concerns, housing, or to report fly-tipping or anti-social behaviour with our community safety team.

Find Space Manchester at 125 Great Western Street, M14 4AA

introducing your neighbourhood officers

We're excited to welcome three new Neighbourhood Officers to our team in December. Stop and say hello! We'll be at Space Manchester on **Monday 18th December** meeting customers from 10am to 2pm. We hope to see you there.



Jess Bradshaw
07867 418 531



Ray Betancourt
07936 935 863



Dan Hope
07557 745 113

find your neighbourhood officer

To find the contact details of your neighbourhood officer you can do a simple postcode search on our website

Simply search:
"Your Neighbourhood Officer"
at www.msvhousing.co.uk

meet your neighbourhood team

Neighbourhood Manager



Jennifer Robertson
07793 248 865

Neighbourhood Officers



Angela Hunter
07793 248 863

Senior Neighbourhood Officer



Mohammed Shafika
07876 841 916



Sharelle Robinson
07971 150 771

Neighbourhood Assistant



Tina Pinder
0161 232 5699



Oliver Hunt
07936 960 402

Income Officer

Lola Awofeso
07780 448 248



You can do a quick postcode search on our website to find contact details of your neighbourhood officer

Simply search for "Your Neighbourhood Officer" at www.msvhousing.co.uk

environmental champions



help make a difference

Create a cleaner, greener, and more sustainable community with MSV. We're bringing together like-minded champions of the environment. We believe that by uniting our efforts and resources, together we can make a significant positive impact

If you take pride in your home and community, care about a clean, safe, and friendly neighbourhood, and seek to make a positive contribution, get involved.

Here are some of the things you could do as an Environmental Champion:

- Litter picking
- Community walkabouts
- Greening alleyways
- Organizing community clean-ups
- Planting trees
- Raising awareness of issues such as climate change
- Supporting people to grow fruit and vegetables
- Supporting the reduction of waste through recycling
- Helping to develop local community gardens

If you are interested in becoming an Environmental Champion, please send an email to involvement@msvhousing.co.uk



Back 2 Basics

Multiply Course

Are you struggling to manage your finances?

Do you lack confidence in handling numbers?

Do you wish you had a better understanding of your income, spending, debt, and savings?

If so, our free Back 2 Basics: Multiply course is for you.

empower yourself financially

In this 3-hour course, you will:

- Develop essential financial management skills.
- Gain a clear understanding of your income and spending patterns.
- Learn effective strategies for managing debt and saving money.
- Enhance your numeracy skills for everyday life, both at home and work.

Upon completion of the course, you will receive:

- A £10 e-voucher for the supermarket of your choice.
- A certificate of completion.
- Valuable financial knowledge and tools to empower your financial journey.

The Back 2 Basics multiply course is held regularly at the Carrbrook Community Hub in Stalybridge (SK15 3LJ)

For details of course dates and to book your place please contact: **Natalie** on **07786 960 241**

Don't miss this opportunity to take control of your finances and build a brighter financial future.

Enroll today for our free Back 2 Basics: Multiply course!

your voice is influencing change

become a scrutineer!

MSV is looking for customers to join the Scrutiny Group.

This group helps improve services by providing feedback from a customer perspective. Anyone can join, and no experience is necessary. Scrutiny members will receive training and other benefits. If you are passionate about making a difference, we encourage you to apply.

What do you get in return?

- Training
- New skills
- CV enhancement
- New friendships
- Satisfaction of making a difference

Want to get involved?

To apply, please visit our website or contact us at

involvement@msvhousing.co.uk
msvhousing.co.uk



“ The Scrutiny Panel is a positive step from MSV. As a long standing tenant of MSV I've seen the many changes first hand and I feel having the tenants voice and engagement in decision making and change implementation is key.

MSV tenants are more than bricks and mortar.

Thirza Rae
 Chair of MSV's Scrutiny Panel



Right stuff, right bin.



MANCHESTER
CITY COUNCIL

Help keep our neighbourhood clean by disposing of your waste properly

Use the communal container bins located in the alleyways behind your house.

- The communal bins are large enough to accommodate all of your household waste, provided that you separate your recyclables and use the recycling service that is provided.

Please:

- Put your rubbish and recycling into the correct bins
- Do not leave bags on the floor next to the bins.

Did you know?

Each household is entitled to **one free bulky waste collection** per year (up to 3 items).

To request a bulky waste collection with Manchester City Council, please visit: www.manchester.gov.uk and search: Manchester bulky waste collection

Fly tipping is illegal and harmful to our community.

If you see anyone fly tipping, please report it online at: www.manchester.gov.uk and search: litter and flytipping



Thank you for your help in keeping our neighbourhood clean!



Manchester Tree and Woodland Action Plan

Trees play a key role in defining the character and attractiveness of Manchester's neighbourhoods contributing to biodiversity, climatic, air quality and many other benefits.

Manchester City Council is consulting the community on the draft until Sunday 7 January 2024, and would welcome your views through a short questionnaire survey. Take the survey at www.manchester.gov.uk and searching: **Manchester Tree and Woodland Action Plan**



إذا كنت ترغب في الحصول على هذه المعلومات بلغة أو صيغة أخرى، فيرجى الإتصال بنا.



If you would like this newsletter in another format or language then please contact us

Haddii aad macluumaadkan ubaahan tahay luqad kale ama hab kale, fadlan nala soo xiriir

اگر آپ کو مدد یا ترجمہ چاہیے تو برائے مہربانی نیچے دیئے گئے نمبر یا ای میل ایڈریس پر ہم سے رابطہ کریں



enquiry@msvhousing.co.uk



0161 226 4211



msvhousing.co.uk