



Get in touch

We can provide this information in a number of alternative formats to meet your needs, including a telephone translation service, printed in other languages, CD, large print or electronic format. Customers with a hearing disability can call the mini-com number on 18002 0161 772 2156

ہم یہ معلومات آپ کی ضرورت کو پورا کرنے کیلئے متبادل صورتوں میں فراہم کر سکتے ہیں، بشمول ٹیلیفون ٹرانسلیشن سروس، دوسری زبانوں میں پرنٹنگ، بی ڈی، موٹے حروف میں لکھائی یا ایکٹروٹک میں۔ ہمارے وہ صارفین جنہیں سننے کی معذوری ہے وہ ہمارے مٹی کام 18002 0161 772 2156 پر ہمیں فون کر سکتے ہیں۔

Możemy udostępnić te informacje w innych formatach zależnie od twoich potrzeb, między innymi tłumaczenie przez telefon, druk w innych językach, CD, duży druk lub format elektroniczny. Klienci z problemami ze słuchem mogą kontaktować się z nami poprzez minicom pod numerem 18002 0161 772 2156.



St Vincent's Housing Association

Metropolitan House, 20 Brindley Road, Old Trafford, Manchester, M16 9HQ

Tel: 0845 606 6565 (low cost) or 0161 772 2120
email: enquiry@svha.co.uk www.svha.co.uk

May 2010

Pictured front cover: Allan Greig, our Home Repair Technician, who carries out small adaptations for St Vincent's customers.



Adapting your home to meet your needs





So often its the little things that make a big difference!

Are you, or a member of your family, experiencing difficulties using your home or household fittings because of a long-term illness or disability? If so, a simple adaptation to your home, such as fitting grabrails or lever taps, can make a huge difference to your comfort and quality of life.

Adaptations we can carry out:

- ✓ Handrails, grab rails and stair rails
- ✓ Ramps
- ✓ Lever taps
- ✓ Low kitchen units
- ✓ Walk in showers / over-bath showers
- ✓ Stair lifts
- ✓ Intercom / door entry systems

For minor works, such as grab rails, lever taps etc:

Step 1 - Contact the Link Team on 0845 606 6565 or 0161 772 2120.

Step 2 - We will arrange for a surveyor to visit and make an assessment, or we will issue the work to the Home Repair Service.

For larger adaptations, such as ramps or stairlifts:

Step 1 - First, contact your GP. They will ask an Occupational Therapist to visit you at home and assess your needs.

Step 2 - After an assessment is carried out St Vincent's will consider the urgency, suitability and cost effectiveness of the adaptation. We will require written proof of this assessment.

Some larger adaptations are paid for with a local authority grant and some smaller jobs are funded through St Vincent's. If you are not sure, but think you may qualify, or would just like further information get in touch.

Please note, there may be an ongoing service charge for the maintenance of items such as stair lifts.

Phylis lives in a flat in Kearsley and was becoming concerned about how dark her hallway was as her eyesight had deteriorated. We replaced two of the panels in her living room door with glass to allow more light in. Phylis was delighted with the difference it made to her hallway and feels much happier and safer.