

What we can offer/contribute

- Our motivation comes from working as a social business (not from maximising shareholder profit)
- We are committed to neighbourhood investment and are a long term (not fair weather) partner
- We have experience of offering to residents (and local people) non-housing services - from personal support to community rooms and facilities
- We are experienced in obtaining private and public finance
- We are experienced in project development (including mixed funded developments and special needs accommodation)
- We value our links with and have a commitment to local partnerships (including education, health, police and social services)
- As housing managers, we have to make our investment pay in rent after construction (unlike a developer our investment continues)
- We are experienced in fundraising, including lottery and EU grants, which means we can help community groups to do the same or can act as match funder.

St Vincent's Housing Association Limited

Homes for Rent



St Vincent's Shared Ownership Homes



Investing in Neighbourhoods



Sixty - Plus Housing



Manchester Foyer



Blackburn with Darwen Foyer



Mainstay



St Vincent's Homecare & Repair



Vincentian Homes & Services

Get in touch

We always welcome ideas and comments as to how we can contribute. If you would like to talk to us, or want more information, you can contact:

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The Manchester Foyer

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The Blackburn with Darwen Foyer

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About St Vincent's Housing



Who We Are...

St Vincent's Housing Association was founded in 1971 by members of the St. Vincent de Paul Society. We provide and manage 3,000 affordable homes and other services across a number of boroughs in the North of England.

We provide a wide variety of housing:

- General homes - houses, flats and bungalows - for rent or shared ownership
- Sheltered housing for older people
- Supported housing for people with particular needs, including Foyers for young people
- Adapted housing for people with disabilities

Our housing is mainly modern, architect-designed and purpose built; or older homes refurbished to a high standard.

The Services we offer include:

- Housing management and maintenance
- Scheme based managers
- Tenancy and welfare support
- Community development and neighbourhood projects, including training and employment support
- Care and Repair (working in Pendle, Ribble Valley and Rossendale) - including a Small Works 'Handyman' service for elderly owner-occupiers or those with a disability.

Our Vision is to be the Housing and Service provider of choice for tenants and partners.

We are concerned with meeting the needs and aspirations of our service users. That means aiming for high quality and good value. We will:

- Listen and find out people's views, especially our service users
- Treat people as customers and individuals - being fair and open
- Look to improve and be willing to change
- Set standards, invest in staff training and promote and practise equal opportunities

Social Investment

Providing people with a decent home is the single most important thing we do. Through our Social Investment Strategy we also work with others to improve quality of life in neighbourhoods and to generate investment and employment.

Our Capacity

We employ over 130 staff, have an annual turnover of £10m and have invested to date £100m of public and private money in providing high standard housing.

Our Structure

SVHA's voluntary Board of Management and committees oversee our work. All of the Boards have representation from customers. For a copy of our annual report, corporate briefings or performance reports, contact the Director's office on 0161 772 2122.

Our Staff Teams

Our **Operations** Team deals with housing management, repairs, contact centre, lettings, tenants/customer support, sheltered housing, dealing with complaints and asset management.

Our **Social Investment** Team deals with neighbourhood work, community development, research, social strategy, local training and employment and Home Improvement Agency activity.

Our **Development Department** deals with new housing projects, physical regeneration and planned maintenance and work programmes.

Our **Supported Housing** Team deals with Foyer projects and floating tenancy support services (Mainstay). We also work with partners in providing housing for those with a disability, alcohol problems, homeless people, young parents and young people.