

Our Priorities

We will focus on 4 priority areas:-

Striving for excellence

Delivering our offer for older people

Delivering our offer for younger people

Developing services and investing in neighbourhoods



Helping us achieve our Vision

We want to work alongside all our partners to deliver our Vision. We work closely with our Local Authority partners to meet housing need and develop strategies for regenerating communities. We work with our contractors and consultants to deliver 1st class homes.

For more information on our 5-year Vision, or if you want to discuss any of our key themes in more detail, get in touch.

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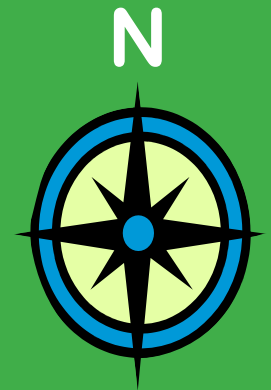
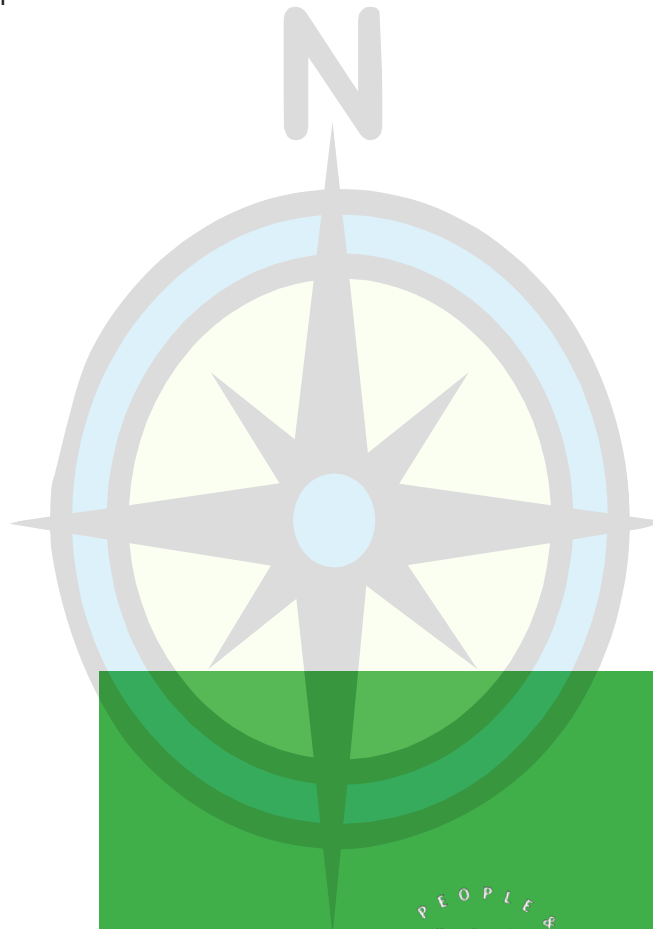
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5-Year Vision

the journey ahead



PEOPLE &
 St Vincent's
HOUSING

Our 6 Themes

1st Class Homes

By providing homes which are:-

1. of a high standard with modern facilities
2. easy to run, energy efficient and affordable
3. are seen as desirable to live in and value for money

1st Class Services

To be managing a service which:-

1. is friendly, helpful and professional
2. communicates effectively with customers and stakeholders
3. enables its customers to have a major say
4. provides helpful advice and assistance to its customers
5. performs better each year
6. offers choice and flexibility
7. addresses the requirements of vulnerable customers

Better neighbourhoods and communities

To be working in our core neighbourhoods with others:-

1. to create safer, cleaner, greener environments
2. to improve social cohesion
3. to build community confidence
4. to improve life opportunities for residents and tenants



Better support for independent living

To be:-

1. assisting those with particular needs or disabilities to lead active independent lives
2. providing specialist accommodation with direct support or with partner agencies
3. supporting households to increase skills and employability

Being effective / growing

To be utilising and managing resources to:-

1. achieve standards of excellence and value for money
2. make organisational efficiencies to reinvest
3. improve performance each year
4. develop quality homes and new services
5. undertake innovative, pioneering works

Delivering through people

To achieve results with a professional, committed team which:-

1. is well run and governed
2. is accountable to stakeholders
3. has a well trained and knowledgeable Board and staff
4. is highly motivated and "willing to go the extra mile"

