

اگر آپ کو اس معلومات کا ترجمہ چاہیے ہو تو براہ کرم اپنے مقامی آفس سے رابطہ کریں



INVESTOR IN PEOPLE



Awarded for excellence



St. Vincent's Housing Association Limited

www.svha.co.uk

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Adaptations



So often its the little things that make a big difference!

Are you or a member of your family experiencing difficulties using your home or household facilities because of a long-term illness or disability? If so, a simple adaptation to your home, such as fitting lever taps, can make a huge difference to your comfort and quality of life. If you think you need an adaptation carrying out to your home, there are three simple steps to take:



For larger adaptations, such as ramps or stairlifts:

- Step 1** Contact your local Social Services Department. They will ask a Therapist to visit you at home and assess your needs.
- Step 2** After an assessment is carried out St Vincent's will consider the urgency, suitability and cost effectiveness of the adaptation. We will require written proof of this assessment.

For minor works, such as grab rails, extra banister rails or lever taps:

- Step 1** Contact our contact centre on 0845 606 6565. We will arrange for a surveyor to visit and make an assessment.
- Step 2** After an assessment is carried out St Vincent's will consider the urgency, suitability and cost effectiveness of the adaptation. We will require written proof of this assessment.

What adaptations can be carried out?

Adaptations we carry out include:

- Handrails, grab rails and stair rails
- Ramps
- Lever taps
- Low kitchen units
- Walk in showers
- Stair lifts
- Intercom / door entry systems
- Over bath showers

Some larger adaptations are paid for with a local authority grant and some smaller jobs are funded through St Vincent's. If you are not sure, but think you may qualify, or would just like some further information, contact your local office - staff there will be happy to advise you. Please note that there may be an ongoing service charge for the maintenance of items such as stair lifts.