



How much are you paying for your water?

- If you are living in a one or two person household, you may be able to save money by switching to a water meter.
- This means you would only pay for the water you use.
- Smaller savings may also be possible in larger households.

Your current yearly bill:	£200-£300	£300-£400	£400-£500	£500-£600
1 Person in Household	Small savings possible	Potential saving: £56-£156	Potential saving: £156-£256	Potential saving: £256-£356
2 People in household	Savings unlikely	Small saving possible	Potential saving £46-£146	Potential saving: £146-£246
3 people in household	Savings unlikely	Savings unlikely	Small savings possible	Potential saving: £35-£135
4 people in household	Savings unlikely	Savings unlikely	Savings unlikely	Small saving possible

Contact your water supplier for further information:

United utilities: 0845 746 2200

Yorkshire Water: 08451 242424



Managing Money Works

Leaflet 6



Additional help available

(*some schemes only apply to United Utilities customers and eligibility criteria applies)

Watersure

Provides financial assistance to those who use large amounts of water for essential purposes. These can include medical reasons or having 3 or more children in the household.

Arrears Allowance Scheme

This scheme is in place to support ongoing payment of water charges by matching a customer's payments to their arrears, e.g. if you paid £3 a week for current charges and £1 towards the arrears, in 13 weeks you will have paid £13. As a result United Utilities will reduce the arrears by a further £13.

United Utilities Trust Fund

If you are in hardship and unable to pay your water charges, for example due to illness, unemployment or family crisis, you may be able to receive a one-off grant towards the debt.

We can provide this information in a number of alternative formats to meet your needs, including a telephone translation service, printed in other languages, CD, large print or electronic format. Customers with a hearing disability can call the **mini-com number** on **18002 0161 772 2156**

ہم یہ معلومات آپ کی ضرورت کو پورا کرنے کیلئے متبادل صورتوں میں فراہم کر سکتے ہیں۔ بشمول ٹیلیفون ٹرانسلیشن سروس، دوسری زبانوں میں پرنٹنگ، سی ڈی، موٹے حروف میں لکھائی یا ایکٹروٹک میں۔ ہمارے وہ صارفین جنہیں سننے کی معذوری ہے وہ ہمارے مٹی کام 18002 0161 772 2156 پر ہمیں فون کر سکتے ہیں۔

Możemy udostępnić te informacje w innych formatach zależnie od twoich potrzeb, między innymi tłumaczenie przez telefon, druk w innych językach, CD, duży druk lub format elektroniczny. Klienci z problemami ze słuchem mogą kontaktować się z nami poprzez minicom pod numerem 18002 0161 772 2156.

St Vincent's Housing Association
Metropolitan Hosue 20 Brindley Road Old Trafford Manchester M16 9HQ

Tel: 0845 606 6565 (low cost) or 0161 772 2120
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