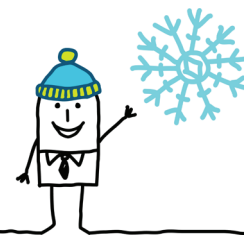




## Warm Home Discount Scheme



### Who can get the Warm Home Discount?

State pension credit guarantee customers are automatically considered for the rebate.

You may qualify for this energy rebate if, on the qualifying date of 11 September 2011, all the following apply:-

- you got only the Guarantee Credit element of Pension Credit
- your name, or your partner's name was on your electricity bill
- your electricity account was with one of the energy suppliers participating in this scheme – see opposite

### What you need to do

If you were only on the Guarantee Credit element of Pension Credit on the qualifying date (11 September 2011) you don't need to take any action now.

The electricity suppliers involved in this scheme are:

- Atlantic
- British Gas
- EDF Energy
- E.ON
- Equipower
- Equigas
- Manweb
- M&S Energy
- npower
- Sainsbury's Energy
- Scottish Gas
- Scottish Hydro
- ScottishPower
- Southern Electric
- SSE,
- Swalec
- Utility Warehouse

# Managing Money Works

Leaflet 10



## How much you can get.....

If you qualify you will receive £120 towards your electricity bill in winter 2011/12

## When you'll get your rebate

Energy rebates for 2011/12 will be made during the winter months. If you qualify you'll get a letter this winter to confirm this. You should get this letter between mid November 2011 and the end of February 2012.

If you may be eligible, but an automatic rebate can't be made, your letter will ask you to provide further information as soon as possible. This must be received by 28 March 2012 at the latest. All the information you need will be on your electricity bill.

SOME PROVIDERS MAY OFFER DISCOUNTS TO OTHER GROUPS AND YOU WILL NEED TO CONTACT YOUR SUPPLIER DIRECT

We can provide this information in a number of alternative formats to meet your needs, including a telephone translation service, printed in other languages, CD, large print or electronic format. Customers with a hearing disability can call the **mini-com number** on **18002 0161 772 2156**

ہم نے معلومات آپ کی ضرورت کو پورا کرنے کیلئے تیارلے سورتوں میں فراہم کر سکتے ہیں۔ بشمول تلفون تراجم سروس۔  
دوسری زبانوں میں پرنٹ، سی ڈی، سرفٹ ویئر، بریل، بڑے حروف میں لکھنا یا الیکٹرونک میں۔ ہمارے دو درجن سہولت بخشے کی سطحی  
ہم سہولت بخشے کی کام 18002 0161 772 2156 پر عمل کر سکتے ہیں۔

**Możemy udostępnić te informacje w innych formatach zależnie od twoich potrzeb, między innymi tłumaczenie przez telefon, druk w innych językach, CD, duży druk lub format elektroniczny. Klienci z problemami ze słuchem mogą kontaktować się z nami poprzez minicom pod numerem 18002 0161 772 2156.**

St Vincent's Housing Association  
Metropolitan House 20 Brindley Road Old Trafford Manchester M16 9HQ

Tel: 0845 606 6565 (low cost) or 0161 772 2120  
email enquiry@svha.co.uk www.svha.co.uk